

Terms of Service MyWau Plus

1) INTRODUCTION

Welcome to the MyWau Plus platform.

Please read the following Terms of Service carefully before using this Site or opening a MyWau account so that you are aware of your legal rights and obligations with respect to MyWau and its affiliate and subsidiaries (individually and collectively). Any new features added to or augmenting the Services are also subject to these Terms of Service.

These Terms of Service govern your use of Services provided by MyWau.

The Service include an online platform service that provides a place and opportunity for the (collectively “you” or “Users”). Parties to such transaction will be entirely responsible for the sales contract between them, the listing of goods, warranty of purchase and the like. MyWau is not involved in the transaction between Users or any otherwise. MyWau may or may not pre-screen Users or the Content or information provided by Users. MyWau cannot ensure that Users will complete a transaction.

Before becoming a User of the Site, you must read and accept all the terms and conditions in, and linked to, these Terms of Service and you must consent to the processing of your personal data as described in the Privacy Policy linked hereto.

MyWau reserves the right to change, modify, suspend, or discontinue all or any part of this Site or the Services at any time or upon notice as required by local laws. MyWau may release certain Services or their features in a beta version, which may not work correctly or in the same way the final version may work, and we shall not be held liable in such instances. MyWau may also impose limits on certain features or restrict your access to parts of, or the entire, Site or Services in its sole discretion and without notice or liability.

MyWau reserves the right to refuse to provide your access to the Site or Services or to allow you to open an Account for any reason.

By Using MyWau Services or Opening An Account, You Give Your Irrevocable Acceptance Of And Consent To The Terms Of This Agreement, Including Those Additional Terms And Conditions And Policies Referenced Herein And/or Linked Hereto.

If You Do Not Agree To These Terms, Please Do Not Use Our Services Or Access Pursuant To The Applicable Laws In Your Country (The “Legal Age”), You Must Get Permission From A Parent Or Legal Guardian To Open An Account And That Parent Or Legal Guardian Must Agree To The Terms Of This Agreement. If You Do Not Know Whether You Have Reached The Legal Age, Or Do Not Understand This Section, Please Do Not Create An Account Until You Have Asked Your Parent Or Legal Guardian For Help. If You Are The Parent Or Legal Guardian Of A Minor Who Is Creating An Account, You Must Accept The Terms Of This Agreement On The Minor Behalf And You Will Be Responsible For All Use Of The Account Or Company Services Using Such Account, Whether Such Account Is Currently Open Or Create Later.

2) PRIVACY

Your privacy is very important to us at MyWau to better protect your rights we have provided the MyWau Privacy Policy to explain our privacy practices in detail. Please review the Privacy Policy to understand how MyWau collects and uses the information associated with your Account and/or your use of the Services (the “User Information”). By using the Services or providing information on the Site, you:

2.1) Consent to MyWau’s use, disclosure and/or processing of your Content, personal data, and User Information as described in the Privacy Policy;

2.2) Agree and acknowledge that the propriety rights of your User Information are jointly owned by you and MyWau;

2.3) Shall not, whether directly or indirectly, disclose your User Information to any third party, or otherwise allow any third party to access or use your User Information, without MyWau’s prior written consent.

Users in possession of another User’s personal data through the use of the Services (the “Receiving Party”) hereby agree that, they will (i) comply with all applicable personal data protection laws with respect to any such data; (ii) allow the User whose personal data the Receiving Party has collected (the “Disclosing Party”) to remove his or her data so collected from the Receiving Party’s database; and (iii) allow the Disclosing Party to review what information have been collected about them by the Receiving Party, in each case of (ii) and (iii) above, in compliance with and where required by applicable laws.

3) LIMITED LICENSE

3.1) MyWau grants you a limited and revocable license to access and use the Services to the subject to the terms and conditions of Terms of Service. All proprietary Content, trademarks, service marks, brand names, logos and other intellectual property (“Intellectual Property”) displayed in the Site. No right or license is granted directly or indirectly to any party accessing the Site to use or reproduce any Intellectual Property, and no party accessing the Site shall claim any right, title, or interest therein. By using or accessing the Services you agree to comply with the copyright, trademark, service mark, and all other applicable laws that protect the Services, the Site, and its Content. You agree not to copy, distribute, republish, transmit, publicly display, publicly perform, modify, adapt, rent, sell, or create derivative works or any portion of the Services, the Site or its Content. You also may not, without our prior written consent, mirror or frame any part of whole of the contents of this Site on any other server or as part of any other website. In addition, you agree that you will not use any robot, spider or any other automatic device or manual process to monitor or copy our Content, without our prior written consent (such consent is deemed given for standard search engine technology employed by Internet search websites to direct Internet users to this website).

3.2) You are welcome to link to the Site from your website, provided that your website does not imply any endorsement by or association with MyWau. You acknowledge that MyWau may, in its sole discretion and at any time, discontinue providing the Services, either in part or as a whole, without notice.

4) SOFTWARE

4.1) Any software provided by us to you as part of the Services is subject to the Provisions of these Terms of Service. MyWau reserves all rights to the software not expressly granted by MyWau hereunder. Any third-party scripts or code, linked to or referenced from the Services, are licensed to you by the third parties that own such scripts or code, not by MyWau.

5) ACCOUNTS AND SECURITY

5.1) Some functions of our Services require registration for an Account by input unique identification (User ID) and password, and by providing certain personal information. If you input a User ID that MyWau, in its sole discretion, finds offensive or inappropriate, MyWau has the right to suspend or terminate your Account. You may be able to use your Account to gain access to other products, websites, or services to which we have enabled access or with which we have tied up or collaborated. MyWau has not reviewed, and assumes no responsibility for any third-party content, functionality, security, privacy policies, or other practices of those products, websites, or services. If you do so, the terms of service for those products, websites, or services, including their respective privacy policies, if different from these Terms of Service and/or our Privacy Policy, may also apply to your use of those products, websites or services.

5.2) You agree to (a) keep your password confidential and use only your User ID and password when logging in, (b) ensure that you log out from your account at the end of each session on the Site, (c) immediately notify MyWau of any unauthorized use of your Account, User ID and/or password, and (d) ensure that your Account information is accurate and up to date. You are fully responsible for all activities that occur under your User ID and Account even if such activities or uses were not committed by you. MyWau will not be liable for any loss or damage arising from unauthorized use of your password or your failure to comply with this Section.

5.3) You agree that MyWau may for any reason, in its sole discretion and with or without notice or liability to you or any third party, immediately terminate your Account and your user ID, remove, or discard from the Site any Content associated with your Account and User ID, temporarily withhold any sale proceeds or refunds, and/or take any other actions that MyWau deems necessary. Grounds for such actions may include, but are not limited to, (a) extended periods of inactivity, (b) violation of the letter or spirit of these Terms of Service, (c) illegal, fraudulent, harassing, defamatory, threatening, or abusive behavior (d) having multiple user accounts for illegitimate reasons, or (e) behavior that is harmful to other Users, third parties, or the business interest of MyWau. Use of an Account for illegal, fraudulent, harassing, defamatory, threatening, or abusive purposes may be referred to law enforcement authorities without notice to you. If a legal, dispute arises or law enforcement action is commenced relating to your Account or your use of the Services for any reason, MyWau may terminate your Account immediately with or without notice. MyWau subscriptions are non-refundable.

5.4) Users may terminate their Account if they notify MyWau in writing (including via email at mywauapps@gmail.com) of their desire to do so. Notwithstanding any such termination, Users remain responsible and liable for any incomplete transaction (whether commenced prior to or after such termination), shipment of the product, payment of the

product, or the like, and Users must contact MyWau after he or she has promptly and effectively carried out and completed all incomplete transactions according to the Terms of Service. MyWau shall have no liability and shall not be liable for any damages incurred due to the actions taken in accordance with this Section. Users waive any and all claims based on any such action taken by MyWau.

5.5) You may only use the Services and/or open an Account if you are located in one of our approved countries, as updated from time to time.

6) TERM OF USE

The license for use of this Site and the Services is effective until terminated. This license will terminate as set forth under these Terms of Service or if you fail to comply with any term or condition of these Terms of Service. In any such event, MyWau may affect such termination with or without notice to you.

6.1) You agree not to:

- a) Upload, post, transmit or otherwise make available any Content that is unlawful, harmful, threatening, abusive, harassing, alarming, distressing, tortuous, defamatory, vulgar, obscene, libelous, invasive of another privacy, hateful, or racially, ethnically, or otherwise objectionable;
- b) Violate any laws, including without limitation any laws and regulation in relation to export and import restrictions, third party rights or our Prohibited and Restricted Items policy;
- c) Use the Services to harm minors in any way;
- d) Use the Services to impersonate any person or entity, or otherwise misrepresent your affiliation with a person or entity;
- e) Forge headers or otherwise manipulate identifiers in order to disguise the origin of any Content transmitted through the Services;
- f) Remove any proprietary notices from the Site;
- g) Cause, permit or authorize the modification, creation of derivative works, or translation of the Services without the express permission of MyWau;
- h) Use the Services for the benefit of any third party or any manner not permitted by the licenses granted herein;
- i) Use the Services for fraudulent purposes;
- j) Attempt to decompile, reverse engineer, disassemble or hack the Services (or any portion thereof), or to defeat or overcome any encryption technology or security measures implemented by MyWau with respect to the Services and/or data transmitted, processed or stored by MyWau;

- k) Harvest or collect any information about or regarding other Account holders, including, without limitation, any personal data or information;
- l) Upload, email, post, transmit, or otherwise make available any Content that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party;
- m) Upload, email, post, transmit, or otherwise make available any unsolicited or unauthorized advertising, promotional materials, junk mail, spam, chain letter, pyramid schemes, or any other unauthorized form of solicitation;
- n) Upload, email, post, transmit or otherwise make available any material that contains software viruses, worms, Trojan-horses or any other computer code, routines, files or programs designed to directly or indirectly interfere with, manipulate, interrupt, destroy or limit the functionality or integrity of any computer software or hardware or data or telecommunications equipment;
- o) Disrupt the normal flow of dialogue, cause a screen to scroll faster than other Users of the Services are able to type, or otherwise act in a manner that negatively affects other ability to engage in real time exchanges;
- p) Interfere with, manipulate or disrupt the Services or servers or networks connected to the Services or any other use and enjoyment of the Services, or disobey any requirements, procedures, policies or regulations of networks connected to the Site;
- q) Take any action or engage in any conduct that could directly or indirectly damage, disable, overburden, or impair the Services or the servers or networks connected to the Services;
- r) Use the Services to intentionally or unintentionally violate any applicable local, state, national or international law, rule, code, directive, guidelines, policy or regulation including, without limitation, laws and requirements (whether or not having the force of law) relating anti-money laundering or counterterrorism;
- s) Use the Services to violate the privacy of others or to stalk or otherwise harass another;
- t) Use the Services to collect or store personal data about other Users in connection with the prohibited conduct and activities set forth above; and/or
- u) List items which infringe upon the copyright, trademark or other intellectual property rights of third parties or use the Services in a manner which will infringe the intellectual property rights of others.

6.2) You understand that all Content, whether publicly posted or privately transmitted, is the sole responsibility of the person from whom such Content originated. This means that you, and not MyWau, are entirely responsible for all Content that you upload, post, email, transmit or otherwise make available through the Site. You understand that by using the Site, you may be exposed to Content that you may consider to be offensive, indecent, or objectionable. To the maximum extent permitted by applicable law, under no circumstances will MyWau be liable in any way for any Content, including, but not limited

to, any errors or omissions in any Content, or any loss or damage of any kind incurred as a result of the use of, or reliance on, any Content posted, emailed, transmitted, or otherwise made available on the Site.

6.3) You acknowledge that MyWau and its designees shall have the right (but not the obligation) in their sole discretion to pre-screen, refuse, delete, remove or move any Content, including without limitation any Content or information posted by you, that is available on the Site. Without limiting the foregoing, MyWau and its designees shall have the right to remove any Content (i) that violates these Terms of Service; (ii) if we receive a complaint from another User; (iii) if we receive a notice of intellectual property infringement or other legal instruction for removal; or (iv) if such Content is otherwise objectionable. We may also block delivery of a communication (including, without limitation, status updates, postings, messages and/or chats) to or from the Services as part of our effort to protect the Services or our Users, or otherwise enforce the provisions of these Terms and Conditions. You agree that you must evaluate, and bear all risks associated with, the use of any Content, including without limitation, any reliance on the accuracy, completeness, or usefulness of such Content. In this regard, you acknowledge that you have not and, to the maximum extent permitted by applicable law, may not rely on any Content created by MyWau or submitted to MyWau, including, without limitation, information in MyWau Forum send in all other parts of the Site.

6.4) You acknowledge, consent to and agree that MyWau may access, preserve and disclose your Account information and Content if required to do so by law or pursuant to an order of a court or by any governmental or regulatory authority having jurisdiction over MyWau or in a good faith belief that such access preservation or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce these Terms of Service; (c) respond to claims that any Content violates the rights of third parties; (d) respond to your requests for customer service; or (e) protect the rights, property or personal safety of MyWau, its Users and/or the public.

7) VIOLATION OF OUR TERMS OF SERVICE

Violations of this policy may result in a range of actions, including, without limitation any or all of the following:

- a) Limits placed on Account privileges
- b) Account suspension and subsequent termination
- c) Criminal charges
- d) Civil actions, including without limitation a claim for damages and/or interim or injunctive relief

If you believe a User on our Site is violating these Terms of Service, please contact mywauapps@gmail.com

8) REPORTING INTELLECTUAL PROPERTY RIGHTS INFRINGEMENT

The Users are independent individuals or businesses, and they are not associated with MyWau in any way. MyWau is neither the agent nor representative of the Users and does not hold and/or own any of the merchandises listed on the Site.

If you are intellectual property right owner (“IPR Owner”) or an agent duly authorized by an IPR Owner (“IPR Agent”) and you believe that your right or your principal’s right has been infringed, please notify us in writing by email to mywauapps@gmail.com and provide us the documents requested below to support your claim. Do allow us time to process the information provided. MyWau will respond to your complaint as soon as practicable.

Complaints under this Section 8 must be provided in the form prescribed by MyWau, which may be updated from time to time, must include at least the following: (a) a physical or electronic sign of an IPR Owner or IPR Agent (collectively, “Informant”); (b) a description of the type and nature of intellectual property right that is allegedly infringement; (d) sufficient information to allow MyWau to contact the Informant, such as Informant’s physical address, telephone number and e-mail address; (e) a statement by Informant that the complaint is filed on good faith belief and that the use of the intellectual property as identified by the Informant is not authorized by the IPR Owner or the law; (f) a statement by the Informant that the information in the notification is accurate, indemnify us for any damages we may suffer as a result of the information provided by and that the Informant has the appropriate right or is authorized to act on IPR Owner’s behalf to the complaint.

9) STORAGE, UNCLAIMED PARCEL, AND WAREHOUSE

9.1) Arrived goods can be kept in the warehouse (China) for one month only. More than 6 months, the goods will be disposed.

9.2) Goods that have been stayed in the warehouse for certain amount of period, should the buyer decided to change to another warehouse that is not owned by MyWau, will be penalized as rental automatically with minimum of RM1 per day. Changing of warehouse must be informed beforehand. Late informed will be charged. However, discussion must be made and agreed for both sides.

9.3) Some goods may be rejected due to damaged when upon arrived at the warehouse. Discussion will be needed between users and suppliers. MyWau shall be only informant to the Users.

9.4) For unclaimed parcel, please refer to MyWau apps or contact to Customer Services to obtain the information. Three (3) months will be given to claim the parcel. After given duration, unclaimed parcels will be disposed.

9.5) For created shipment, payment must be made within 7-days after the price has given out. MyWau will not be liable for any damaged or loss for unpaid shipment. Users are fully accountable for late payment.

10) PURCHASE AND PAYMENT

MyWau supports one or more of the following payment methods operates in:

10.1) Credit Card:

Card payments are processed through third-party payment channels and the type of credit cards accepted by these payment channels may vary depending on the jurisdiction you are in.

10.2) Cash on Delivery:

MyWau does not accept COD services.

10.3) Bank Transfer:

Buyer may make payments through an Automated Teller Machine or Internet Bank transfer (“Bank Transfer”) to our designated MyWau Account. Buyer must provide MyWau with the transfer receipt or payment transaction reference for verification purposes through customer service. If payment confirmation is not received by MyWau within three (3) days, Buyer’s order will be cancelled.

10.4) Buyer may only change their preferred mode of payment for their purchase prior to making payment.

10.5) MyWau takes no responsibility and assume no liability for any loss or damages to Buyer arising from shipping information and/or payment information entered by Buyer or wrong remittance by Buyer in connection with the payment for the items purchased. We reserve the right to check whether Buyer is duly authorized to use certain payment method and may suspend the transaction until such authorization is confirmed or cancel the relevant transaction where such confirmation is not available.

10.6) At the moment, MyWau is only be make payment to Users via bank transfer and via system provided. Hence, Users are required to provide MyWau with his/her banking details in order to receive payments i.e., from the sale of item or refund from MyWau.

10.7) For purchased items, please refer to the list of prohibited items in the price list section in MyWau Apps. MyWau will not liable for the purchased items bought that listed in the prohibited items. Please check with our Customer Service if goods are not in list.

10.8) Some of purchased goods may need license permit from government to import goods into Malaysia. Please check with our Customer Service before buying goods.

11) DELIVERY

11.1) Delivery is made by third party. Third party deliveries are handled by China Company.

11.2) Buyers will be informed when the goods are delivered. Unless otherwise agreed with MyWau, Buyers should then make the necessary arrangements to have the purchased items delivered to assigned address.

11.3) Users understand that delivered party bears all risk attached to the delivery of the purchased items(s) and warrants that he/she has or will obtain adequate insurance coverage for the delivery of the purchased item(s). In the event where the purchased item(s) is damaged, lost or failure of delivery during the course of delivery, Users acknowledge and agree that MyWau will not be liable for any damage, expense, cost or fees resulted therefore and Seller and/or Buyer will reach out to the logistic service provider to resolve such dispute.

11.4) For Cross-Border Transaction. Users must understand that all cross-border import and export transactions are subject to local laws and regulations. Buyers should familiarize himself/herself with all import and export restrictions that apply to the designating country. User acknowledges that MyWau cannot provide any legal advice in this regard and agrees that delivery party will bear all risks and liabilities associated with import and export of any item to the designating country.

11.5) For certain out of delivery area (ODA), there will be an extra charge for delivery imposed by local courier due to some areas may be difficult to access and size of the parcels delivered greater than quantity of the parcels. Such areas including free tax area, remote areas, and islands.

11.6) Oversized parcels, heavy parcels (more than 100kg) in one delivery maybe will incur extra charges for the delivery.

11.7) No request will be entertained for refund once the delivery was made. Wrong item should be informed to the Customer Service if received wrong parcels.

11.8) No compensation given due to natural disasters such as fire, flooded & typhoon. Nevertheless, if the cause is because of human doings, then, compensation shall be considered upon cases after investigation.

11.9) In the Event of Force Majeure, both the Company and the Customer shall be excused from performing or delay in performing the Services and obligations contained herein. Each Party agrees to give the other Party immediate oral notice of an Event of Force Majeure, stating its course and probable duration, followed by a written notice as soon as practical. Such Party shall notify the other Party immediately upon termination of such cause.

11.10) Force Majeure Event: means for event that beyond the reasonable control of supplier, and is associated directly with the Services, and without prejudice to the generality of the foregoing, shall include without limitation any of the following:

(a) act of God, strike, work stoppage, lockout or industrial actions, labor or trade dispute, difficulty or increased expense in obtaining workers, materials or transport, act of the public enemy, war declared or undeclared, invasion, act of terrorism or sabotage, embargo, blockade, revolution, riot, insurrection, civil or military disturbance or commotion, sabotage, lightning, fire, storm, flood, or other unusually severe weather conditions, earthquake, volcanic eruption, natural disaster, explosion, peril of the sea, embargo, epidemic, pandemic, radioactive, chemical or biological contamination, aircraft crash, loss or malfunction of utilities, communications or computer services, or failure or delay of transportation; or

(b) decisions, actions, omissions, or delays in acting by a governmental authority or agency, including without limitation: (i) sudden declaration of ungazetted public holidays; (ii) imposing an export or import restriction, quota or prohibition; and (iii) the failure to grant or the revocation of applicable licenses and / or approvals, necessary for the purpose of the import of the Goods.

12) CANCELLATION, COMPENSATION, RETURN AND REFUND, UNPAID SHIPMENT

Buyer may apply compensation of the purchased item, if applicable, for goods that are found at fault, or damage, or lost, or broken, after investigation conducted. If, MyWau found at fault, a certain amount of compensation will be given upon cases, otherwise, no compensation shall be given out except from other parties that found at guilty will provide some amount, at least, compensation for the goods. Duration may take place in one week to a month.

MyWau provides compensation for amount RM 100.00 Ringgit for goods weight less than 2.00 KG, maximum RM 200.00 Ringgit for goods weight more than 2.00 KG and above with no limit regardless the value. Application for compensation will be valid for 7 days after goods have been received. However, MyWau deserves the rights to reject any request compensation after 7 days of received the goods if no complain being made by the recipient. MyWau only compensates for shipment cost depending on cases after investigation being made.

Regarding Returned Item, however, returned item is expensive. Upon received wrong items, wrong variations and damaged items, broken item (see section 13, Fragile Items), Users will need to communicate with the own dealers. Discussion with suppliers, will be required to resolve the issues. MyWau will shall be helper, if needed, otherwise, only advising.

In regards of Unpaid Shipment, after 7-days of shipping price given out, the goods packed shall be fully responsible by the User. MyWau shall be no liable for any loss, dan damage upon the goods after 7-days of unpaid shipment.

For User that unable to pay shipment within stipulated time without leaving any messages, those goods will be disposed after one-month of notice.

Unclaimed parcels after 2 weeks of notices, shall be owned by MyWau by rights, if no owner has come forward to claim.

13) FRAGILE ITEMS AND HIGH-VALUE-ITEMS

Items that are considered high-value-items, vulnerable, easily broken, and any goods that are related to it, buyer are held the full responsible for the items bought. Any damage or loss of the items are liable by the Users. There shall be no compensation given.

High-value-items are considered above, Ringgit Malaysia, RM500.00. Shall it be a damaged to the items, or lost, it will be Users' liable. Users are fully responsible for risk taken. No compensation shall be given.

14) FEEDBACK

MyWau welcomes information and feedback from Users which will enable MyWau to improve the quality of service provided. Please refer to our feedback procedure below for further information:

- (i) Feedback maybe made in writing via email or using feedback form found on the App.
- (ii) Users affected by the feedback should be fully informed of all facts and given the opportunity to put forward their case.
- (iii) Vague and defamatory feedback will not be entertained.

15) DISCLAIMERS

THE SERVICES ARE PROVIDED AS IS AND WITHOUT ANY WARRANTIES, CLAIMS OR REPRESENTATIONS MADE BY MYWAU OF ANY KIND EITHER EXPRESSED, IMPLIED OR STATUTORY WITH RESPECT TO THE SERVICES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF QUALITY, PERFORMANCE, NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, NOR ARE THERE ANY WARRANTIES CREATED BY COURSE OF DEALING, COURSE OF PERFORMANCE OR TRADE USAGE. WITHOUT LIMITING THE FOREGOING AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, MYWAU DOES NOT WARRANT THAT THE SERVICES, THIS SITE OR THE FUNCTIONS CONTAINED THERIN WILL BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, SECURE, ACCURATE, COMPLETE OR ERROR-FREE, THAT DEFECTS, IF ANY, WILL BE CORRECTED, OR THAT THIS SITE AND/OR THE SERVER THAT MAKES THE SAME AVAILABLE ARE FREE OF VIRUSES, CLOCKS, TIMERS, COUNTERS, WORMS, SOFTWARE LOCKS, DROP DEAD DEVICES, TROJAN-HORSES, ROUTINGS, TRAP DOORS, TIME BOMBS OR ANY OTHER HARMFUL CODES, INSTRUCTIONS, PROGRAMS OR COMPONENTS.

YOU ACKNOWLEDGE THAT THE ENTIRE RISK ARISING OUT OF THE USE OR PERFORMANCE OF THE SITE AND/OR THE SERVICES REMAINS WITH YOU TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

MYWAU HAS NO CONTROL OVER AND, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, DOES NOT GUARANTEE OR ACCEPT ANY RESPONSIBILITY FOR: (A) THE FITNESS FOR PURPOSE, EXISTENCE, QUALITY, SAFETY OR LEGALITY OF ITEMS AVAILABLE VIA THE SERVICES; OR (B) THE ABILITY OF SELLERS TO SELL ITEMS OR OF BUYERS TO PAY FOR ITEMS. IF THERE IS A DISPUTE INVOLVING ONE OR MORE USERS, SUCH USERS AGREE TO RESOLVE SUCH DISPUTE BETWEEN THEMSELVES DIRECTLY AND, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, DEMANDS AND DAMAGES ARISING OUT OF OR IN CONNECTION WITH ANY SUCH DISPUTE.

16) EXCLUSIONS AND LIMITATIONS OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MYWAU BE LIABLE WHETHER IN CONTRACT, WARRANTY, TORT (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE (WHETHER ACTIVE, PASSIVE OR IMPUTED), PRODUCT STRICT LIABILITY OR OTHER THEORY), OR OTHER CAUSE OF ACTION AT LAW, IN EQUITY, BY STATUTE OR OTHERWISE, FOR:

(a) (A) LOSS OF USE; (B) LOSS OF PROFITS; (C) LOSS OF REVENUES; (D) LOSS OF DATA; (E) LOSS OF GOOD WILL; OR (F) FAILURE TO REALISE ANTICIPATED SAVINGS, IN EACH CASE WHETHER DIRECT OR INDIRECT; OR

(b) ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF OR IN CONNECTION WITH THE USE OR INABILITY TO USE THIS SITE OR THE SERVICES, INCLUDING, WITHOUT LIMITATION, ANY DAMAGES RESULTING THEREFORE, EVEN IF MYWAU HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

YOU ACKNOWLEDGE AND AGREE THAT YOUR ONLY RIGHT WITH RESPECT TO ANY PROBLEMS OR DISSATISFACTION WITH THE SERVICES IS TO REQUEST FOR TERMINATION OF YOUR ACCOUNT AND/OR DISCONTINUE ANY USE OF THE SERVICES.

IF, NOTWITHSTANDING THE PREVIOUS SECTIONS, MYWAU IS FOUND BY A COURT OF COMPETENT JURISDICTION TO BE LIABLE (INCLUDING FOR GROSS NEGLIGENCE), THEN, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ITS LIABILITY TO YOU OR TO ANY THIRD PARTY IS LIMITED TO THE LESSER OF: (A) ANY AMOUNTS DUE AND PAYABLE TO YOU PURSUANT TO THE MYWAU; AND (B) RM100.00 (ONE HUNDRED RINGGIT MALAYSIA).

NOTHING IN THESE TERMS OF SERVICE SHALL LIMIT OR EXCLUDE ANY LIABILITY FOR DEATH OR PERSONAL INJURY CAUSED BY MYWAU'S NEGLIGENCE, FOR FRAUD OR FOR ANY OTHER LIABILITY ON THE PART OF MYWAU THAT CANNOT BE LAWFULLY LIMITED AND/OR EXCLUDED.

17) LINKS TO THIRD PARTY SITES

Third party links provided throughout the Site will let you leave this Site. These links are provided as a courtesy only, and the sites they link to are not under the control of MyWau in any manner whatsoever and you therefore access them at your own risk. MyWau is in no manner responsible for the contents of any such linked site or any link contained within a linked site, including any changes or updates to such sites. MyWau is providing these links merely as a convenience, and the inclusion of any link does not in any way imply or express affiliation, endorsement, or sponsorship by MyWau of any linked site and/or any of its content therein.

18) YOUR CONTRIBUTIONS TO THE SERVICES

By submitting Content for inclusion on the Services, you represent and warrant that you have all necessary rights and/or permissions to grant the licenses below to MyWau. You further acknowledge and agree that you are solely responsible for anything you post or otherwise make available on or through the Services, including, without limitation, the accuracy, reliability, nature, rights clearance, compliance with law and legal restrictions associated with any Content contribution. You hereby grant MyWau and its successors a perpetual, irrevocable, worldwide, non-exclusive, royalty-free, sub-licensable and transferable license to use, copy, distribute, republish, transmit, modify, adapt, create derivative works of, publicly display, and publicly perform such Content contribution on,

through or in connection with the Services in any media formats and through any media channels, including, without limitation, for promoting and redistributing part of the Services (and its derivative works) without need of attribution and you agree to waive any moral rights (and any similar rights in any part of the world) in that respect. You understand that your contribution may be transmitted over various networks and changed to conform and adapt to technical requirements.

Any material, information, or idea you post on or through the Services, or otherwise transmit to MyWau by any means (each, a Submission), is not considered confidential by MyWau and may be disseminated or used by MyWau without compensation or liability to you for any purpose whatsoever, including, but not limited to, developing, manufacturing, and marketing products.

19) THIRD PARTY CONTRIBUTIONS TO THE SERVICES AND EXTERNAL LINKS

Each contributor to the Services of data, text, images, sounds, video, software, and other Content is solely responsible for the accuracy, reliability, nature, rights clearance, compliance with law and legal restrictions associated with their Content contribution. As such, MyWau is not responsible to, and shall not, regularly monitor or check for the accuracy, reliability, nature, rights clearance, compliance with law and legal restrictions associated with any contribution of Content. You will not hold MyWau responsible for any actions or inactions, including, without limitation, things they post or otherwise make available via the Services.

In addition, the Services may contain links to third party products, websites, services and offers. These third-party links, products, websites, and services are not owned or controlled by MyWau. Rather, they are operated by, and are the property of, the respective third parties, and may be protected by applicable copyright or other intellectual property laws and treaties. MyWau has not reviewed, and assumes no responsibility for the content, functionality, security, services, privacy policies, or other practices of these third parties. You are encouraged to read the terms and other policies published by such third parties on their websites or otherwise. By using the Services, you agree that MyWau shall not be liable in any manner due to your use of, or inability to use, any website or widget. You further acknowledge and agree that MyWau may disable your use of, or remove, any third-party links, or applications on the Services to the extent they violate these Terms of Service.

20) YOUR REPRESENTATIONS AND WARRANTIES

You represent and warrant that:

- (a) You possess the legal capacity (and in the case of a minor, valid parent, or legal guardian consent), right and ability to enter into these Terms of Service and to comply with its terms; and
- (b) You will use the Services for lawful purposes only and in accordance with these Terms of Service and all applicable laws, rules codes, directives, guidelines, policies and regulations.

21) INDEMNITY

You agree to indemnify, defend and hold harmless MyWau, and its shareholders, subsidiaries, affiliates, directors, officers, agents, co-branders, or other partners, and employees (collectively, the Indemnified Parties) from and against any and all claims, actions, proceedings, and suits, and all related liabilities, damages, settlements, penalties, fines, cost and expenses (including, without limitation, any other dispute resolution expenses) incurred by any Indemnified Party arising out of or relating to: (a) any transaction made on the Site, or any dispute in relation to such transaction (except where MyWau or its Affiliates is the Seller in the transaction that the dispute relates to), (b) the hosting, operation, management and/or administration of the Services by or on behalf of MyWau, (c) your violation or breach of any term of these Terms of Service or any policy or guidelines referenced herein, (d) your use or misuse of the Services, or (e) your breach of any law or any rights of a third party.

22) SEVERABILITY

If any provision of these Terms of Service shall be deemed unlawful, void, or for any reason unenforceable under the law of any jurisdiction, then that provision shall be deemed severable from these terms and conditions and shall not affect the validity and enforceability of any remaining provisions in such jurisdiction nor the validity and enforceability of the provision in question under the law of any other jurisdiction.

23) GENERAL PROVISIONS

MyWau reserves all rights not expressly granted herein.

MyWau may modify these Terms of Service at any time by posting the revised Terms of Service on this Site. Your continued use of this Site after such changes have been posted shall constitute your acceptance of such revised Terms of Service.

You may not assign, sublicense, or transfer any rights granted to you hereunder or subcontract any of your obligations.

Nothing in these Terms of Service shall constitute a partnership, joint venture, or principal-agent relationship between you and MyWau, nor does it authorize you to incur any costs or liabilities on MyWau's behalf.

The failure of MyWau at any time or times to require performance of any provision hereof shall in no manner affect its right at a later time to enforce the same unless the same is waived in writing.

These Terms of Service are solely for your and our benefit and are not for the benefit of any other person or entity, except for MyWau's affiliates and subsidiaries (and each of MyWau and its affiliates and subsidiaries respective successors and assigns).

The terms set forth in these Terms of Service and any agreements and policies included or referred to in these Terms of Service constitute the entire agreement and understanding of the parties with respect to the Services and the Site and supersede subject matter. The parties also hereby exclude all implied terms in fact. In entering into the agreement formed by these Terms of Service, the parties have not relied on any statement, representation, warranty, understanding, undertaking, promise or assurance of any person other than as

expressly set out in these Terms of Service. Each party irrevocably and unconditionally waives all claims, rights, and remedies which but for this Section it might otherwise have had in relation to any of the foregoing. These Terms of Service may not be contradicted, explained, or supplemented by evidence of any prior agreement, any contemporaneous oral agreement or any consistent additional terms.

If you have any questions or concerns about these Terms of Service or any issues raised in these Terms of Service or on the Site, please contact us at: mywauapps@gmail.com

LEGAL NOTICES: Please send all legal notices to mywauapps@gmail.com

I HAVE READ THIS AGREEMENT AND AGREE TO ALL OF THE PROVISIONS CONTAINED ABOVE AND ANY REVISION THE SAME HEREAFTER. BY TICKING THE "SIGN UP", I UNDERSTAND THAT I AM CREATING A DIGITAL SIGNATURE, WHICH I INTEND TO HAVE THE SAME FORCE AND EFFECT AS IF I HAD SIGNED MY NAME MANUALLY.



Privacy Policy MyWau Plus

Welcome to the MyWau platform run by MyWau and its affiliates and affiliates (individually and collectively, "MyWau", "we", "us" or "our"). MyWau takes its responsibilities under applicable privacy laws and regulations ("Privacy Laws") seriously and is committed to respecting the privacy rights and concerns of all Users of our MyWau website (the "Site") (we refer to the Site and the services we provide as described in our Site collectively as the "Services"). We recognize the importance of the personal data you have entrusted to us and believe that it is our responsibility to properly manage, protect and process your personal data. This Privacy Policy ("Privacy Policy" or "Policy") is designed to assist you in understanding how we collect, use, disclose and/or process the personal data you have provided to us and/or we possess about you, whether now or in the future, as well as to assist you in making an informed decision before providing us with any of your personal data. Please read this Privacy Policy carefully. If you have any questions regarding this information or our privacy practices, please see the section entitled "Questions, Concerns or Complaints? Contact Us" at the end of this Privacy Policy.

"Personal Data" or "personal data" means data, whether true or not, about an individual who can be identified from that data, or from that data and other information to which an organization has or is likely to have access. Common examples of personal data could include name, identification number and contact information.

By using the Services, registering for an account with us, visiting our website, or accessing the Services, you acknowledge and agree that you accept the practices, requirements, and/or policies outlined in this Privacy Policy, and you hereby consent to us collecting, using, disclosing and/or processing your personal data as described herein. IF YOU DO NOT CONSENT TO THE PROCESSING OF YOUR PERSONAL DATA AS DESCRIBED IN THIS PRIVACY POLICY, PLEASE DO NOT USE OUR SERVICES OR ACCESS OUR WEBSITE. If we change our Privacy Policy, we will post those changes or the amended Privacy Policy on our website. We reserve the right to amend this Privacy Policy at any time.

WHEN WILL MYWAU COLLECT PERSONAL DATA?

We will/may collect personal data about you:

- (a) when you register and/or use our Service, or open an account with us;
- (b) when you submit any form, including, but not limited to, application forms or other forms relating to any of our products and services, whether online or by way of a physical form;
- (c) when you enter into any agreement or provide other documentation or information in respect of your interactions with us, or when you use our products and services;
- (d) when you interact with us, such as via telephone calls (which may be recorded), letters, fax, face-to-face meetings, social media platforms and emails;
- (e) when you use our electronic services, or interact with us via our application or use services on our website. This includes, without limitation, through cookies which we may deploy when you interact with our application or website;
- (f) when you carry out transactions through our Services;
- (g) when you provide us with feedback or complaints;
- (h) when you register for a contest; or

- (i) when you submit your personal data to us for any reason.

The above does not purport to be exhaustive and sets out some common instances of when personal data about you may be collected.

When you visit, use or interact with our mobile application or the Site, we may collect certain information by automated or passive means using a variety of technologies, which technologies may be downloaded to your device and may set or modify settings on your device. The information we collect may include, without limitation, your Internet Protocol (IP) address, computer/mobile device operating system and browser type, type of mobile device, the characteristics of the mobile device, the unique device identifier (UDID) or mobile equipment identifier (MEID) for your mobile device, the address of a referring web site (if any), and the pages you visit on our website and mobile applications and the times of visit. We may collect, use disclose and/or process this information only for the Purposes (defined below).

WHAT PERSONAL DATA WILL MYWAU COLLECT?

The personal data that MyWau may collect includes but is not limited to:

- name;
- email address;
- date of birth;
- billing address;
- payment information;
- phone number;
- gender;
- any other information about the User when the User signs up to use our Services, and when the User uses the Services or website, as well as information related to how the User uses our Services or website; and
- aggregate data on content the User engages with.

If you do not want us to collect the aforementioned information/personal data, you may opt out at any time by notifying our Data Protection Officer in writing about it. Further information on opting out can be found in the section below entitled "How can you opt-out, remove, request access to or modify information you have provided to us?". Note, however, that opting out of us collecting your personal data or withdrawing your consent for us to collect, use or process your personal data may affect your use of the Services. For example, opting out of the collection of address may affect the sender of the owner.

SETTING UP AN ACCOUNT

In order to use certain functionalities of the Services, you will have to create a user account which requires you to submit certain personal data. When you register and create an account, we require you to provide us with your name and email address as well as a user name that you select. We also ask for certain information about yourself such as your phone number, email address, shipping address, photo identification, bank account details, age, date of birth, and gender. Upon activating an account, you will select a username and password. Your user name and password will be used so you can securely access and maintain your account. In case of forgetting password, please refer to the MyWau FAQ.

VIEWING WEB PAGES

As with most websites, your computer sends information which may include personal data about you that gets logged by a web server when you browse our Site. This typically includes without limitation your computer's IP address, operating system, browser name/version, the referring web page, requested page, date/time, and sometimes a "cookie" (which can be disabled using your browser preferences) to help the site remember your last visit. If you are logged in, this information is associated with your personal account. The information is also included in anonymous statistics to allow us to understand how visitors use our site.

COOKIES

We may from time to time implement "cookies" or other features to allow us or third parties to collect or share information that will help us improve our Site and the Services we offer, or help us offer new services and features. "Cookies" are identifiers we transfer to your computer or mobile device that allow us to recognize your computer or device and tell us how and when the Services or website are used or visited, by how many people and to track movements within our website. We may link cookie information to personal data. Cookies also link to information regarding what items you have selected for purchase and pages you have viewed. Cookies are also used to deliver content specific to your interest and to monitor website usage.

You may refuse the use of cookies by selecting the appropriate settings on your browser. However, please note that if you do this you may not be able to use the full functionality of our Site or the Services.

VIEWING AND DOWNLOADING CONTENT AND ADVERTISING

As with browsing web pages, when you watch content and access other software on our Site or through the Services, most of the same information is sent to us (including, without limitation, IP Address, operating system, etc.); but, instead of page views, your computer sends us information on the content software installed by the Services and the website and time.

COMMUNITY & SUPPORT

We provide customer service support through email, SMS, feedback forms, WhatsApps and Facebook Messenger. In order to provide customer support, we will ask for your email address and mobile phone number. We only use information received from customer support requests, including, without limitation, email addresses, for customer support services and we do not transfer to or share this information with any third parties.

You can also post questions and answer other User questions in our community forums. Our forum and messaging services allow you to participate in our community; to do so, we maintain information, such as your username, contact list and status messages. In addition, these and similar services in the future may require us to maintain your username and password.

SURVEYS

From time-to-time, we may request information from Users via surveys. Participation in these surveys is completely voluntary and you therefore have a choice whether or not to disclose your information to us. Information requested may include, without limitation, contact information (such as your email address), and demographic information (such as interests or age level). Survey information will be used for the purposes of monitoring or improving the use and satisfaction of the Services and will not be transferred to third parties, other than our contractors who help us to administer or act upon the survey.

HOW DO WE USE THE INFORMATION YOU PROVIDE US?

We may collect, use, disclose and/or process your personal data for one or more of the following purposes:

- (a) to consider and/or process your application/transaction with us or your transactions or communications with third parties via the Services;
- (b) to manage, operate, provide and/or administer your use of and/or access to our Services and our website, as well as your relationship and user account with us;
- (c) to manage, operate, administer and provide you with as well as to facilitate the provision of our Services, including, without limitation, remembering your preferences;
- (d) to tailor your experience through the Services by displaying content according to your interests and preferences, providing a faster method for you to access your account and submit information to us and allowing us to contact you, if necessary;
- (e) to respond to, process, deal with or complete a transaction and/or to fulfill your requests for certain products and services and notify you of service issues and unusual account actions;
- (f) to enforce our Terms of Service or any applicable end user license agreements;
- (g) to protect personal safety and the rights, property or safety of others;
- (h) for identification and/or verification;
- (i) to maintain and administer any software updates and/or other updates and support that may be required from time to time to ensure the smooth running of our Services;
- (j) to deal with or facilitate customer service, carry out your instructions, deal with or respond to any enquiries given by (or purported to be given by) you or on your behalf;
- (k) to contact you or communicate with you via voice call, text message and/or fax message, email and/or postal mail or otherwise for the purposes of administering and/or managing your relationship with us or your use of our Services, such as but not limited to communicating administrative information to you relating to our Services. You acknowledge and agree that such communication by us could be by way of the mailing of correspondence, documents or notices to you, which could involve disclosure of certain personal data about you to bring about delivery of the same as well as on the external cover of envelopes/mail packages;
- (l) to inform you when another User has sent you a private message or posted a comment for you on the Site;
- (m) to conduct research, analysis and development activities (including, but not limited to, data analytics, surveys, product and service development and/or profiling), to analyze how you use our Services, to improve our Services or products and/or to enhance your customer experience;
- (n) to allow for audits and surveys to, among other things, validate the size and composition of our target audience, and understand their experience with MyWau's Services;
- (o) where you give us your prior consent, for marketing and in this regard, to send you by various modes of communication such as postal mail, email, location-based services or

otherwise, marketing and promotional information and materials relating to products and/or services (including, without limitation, products and/or services of third parties whom MyWau may collaborate or tie up with) that MyWau (and/or its affiliates or related corporations) may be selling, marketing or promoting, whether such products or services exist now or are created in the future;

(p) to respond to legal processes or to comply with or as required by any applicable law, governmental or regulatory requirements of any relevant jurisdiction, including, without limitation, meeting the requirements to make disclosure under the requirements of any law binding on MyWau or on its related corporations or affiliates;

(q) to produce statistics and research for internal and statutory reporting and/or record-keeping requirements;

(r) to carry out due diligence or other screening activities (including, without limitation, background checks) in accordance with legal or regulatory obligations or our risk management procedures that may be required by law or that may have been put in place by us;

(s) to audit our Services or MyWau's business;

(t) to prevent or investigate any fraud, unlawful activity, omission or misconduct, whether relating to your use of our Services or any other matter arising from your relationship with us, and whether or not there is any suspicion of the aforementioned;

(u) to store, host, back up (whether for disaster recovery or otherwise) of your personal data, whether within or outside of your jurisdiction;

(v) to deal with and/or facilitate a business asset transaction or a potential business asset transaction, where such transaction involves MyWau as a participant or involves only a related corporation or affiliate of MyWau as a participant or involves MyWau and/or any one or more of MyWau's related corporations or affiliates as participant(s), and there may be other third-party organizations who are participants in such transaction. A "business asset transaction" refers to the purchase, sale, lease, merger, amalgamation or any other acquisition, disposal or financing of an organization or a portion of an organization or of any of the business or assets of an organization; and/or

(w) any other purposes which we notify you of at the time of obtaining your consent. (collectively, the "Purposes").

As the purposes for which we will/may collect, use, disclose or process your personal data depend on the circumstances at hand, such purpose may not appear above. However, we will notify you of such other purpose at the time of obtaining your consent, unless processing of the applicable data without your consent is permitted by the Privacy Laws.

SHARING OF INFORMATION FROM THE SERVICES

Our Services enable Users to share personal information with each other, in almost all occasions without MyWau's involvement, to complete transactions. In a typical transaction, Users may have access to each other's name, username, email address and other contact and postage information. Our Terms of Service require that Users in possession of another User's personal data (the "Receiving Party") must (i) comply with all applicable Privacy Laws; (ii) allow the other User (the "Disclosing Party") to remove him/herself from the Receiving Party's database; and (iii) allow the Disclosing Party to review what information have been collected about them by the Receiving Party.

HOW DOES MYWAU PROTECT CUSTOMER INFORMATION?

We implement a variety of security measures to ensure the security of your personal data on our systems. User personal data is contained behind secured networks and is only accessible by a limited number of employees who have special access rights to such systems. We will retain personal data in accordance with the Privacy Laws and/or other applicable laws. That is, we will destroy or anonymize your personal data as soon as it is reasonable to assume that (i) the purpose for which that personal data was collected is no longer being served by the retention of such personal data; and (ii) retention is no longer necessary for any legal or business purposes. If you cease using the Site, or your permission to use the Site and/or the Services is terminated, we may continue storing, using and/or disclosing your personal data in accordance with this Privacy Policy and our obligations under the Privacy Laws. Subject to applicable law, we may securely dispose of your personal data without prior notice to you.

DOES MYWAU DISCLOSE THE INFORMATION IT COLLECTS FROM ITS VISITORS TO OUTSIDE PARTIES?

In conducting our business, we will/may need to disclose your personal data to our third-party service providers, agents and/or our affiliates or related corporations, and/or other third parties, for one or more of the above-stated Purposes. Such third-party service providers, agents and/or affiliates or related corporations and/or other third parties would be processing your personal data either on our behalf or otherwise, for one or more of the above-stated Purposes. Such third parties include, without limitation:

- (a) our subsidiaries, affiliates and related corporations;
- (b) contractors, agents, service providers and other third parties we use to support our business. These include but are not limited to those which provide administrative or other services to us such as mailing houses, telecommunication companies, information technology companies and data centers;
- (c) a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of MyWau's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal data held by MyWau about our Service Users is among the assets transferred; or to a counterparty in a business asset transaction that MyWau or any of its affiliates or related corporations is involved in; and
- (d) third parties to whom disclosure by us is for one or more of the Purposes and such third parties would in turn be collecting and processing your personal data for one or more of the Purposes

This may require, among other things, share statistical and demographic information about our Users and their use of the Services with suppliers of advertisements and programming. This would not include anything that could be used to identify you specifically or to discover individual information about you.

For the avoidance of doubt, in the event that Privacy Laws or other applicable laws permit an organization such as us to collect, use or disclose your personal data without your consent, such permission granted by the laws shall continue to apply.

Third parties may unlawfully intercept or access personal data transmitted to or contained on the site, technologies may malfunction or not work as anticipated, or someone might access, abuse or misuse information through no fault of ours. We will nevertheless deploy

reasonable security arrangements to protect your personal data as required by the Privacy Laws; however, there can inevitably be no guarantee of absolute security such as but not limited to when unauthorized disclosure arises from malicious and sophisticated hacking by malcontents through no fault of ours.

INFORMATION ON CHILDREN

The Services are not intended for children under the age of 12. We do not knowingly collect or maintain any personal data or non-personally-identifiable information from anyone under the age of 12 nor is any part of our Site or other Services directed to children under the age of 12. We will close any accounts used exclusively by such children and will remove and/or delete any personal data we believe was submitted by any child under the age of 12.

INFORMATION COLLECTED BY THIRD PARTIES

Our Site uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses cookies, which are text files placed on your computer, to help the website analyze how Users use the Site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and Internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your P address with any other data held by Google.

We, and third parties, may from time to time make software applications downloads available for your use on or through the Services. These applications may separately access, and allow a third party to view, your identifiable information, such as your name, your username, your computer's IP Address or other information such as any cookies that you may previously have installed or that were installed for you by a third-party software application or website. Additionally, these applications may ask you to provide additional information directly to third parties. Third party products or services provided through these applications are not owned or controlled by MyWau. You are encouraged to read the terms and other policies published by such third parties on their websites or otherwise.

DISCLAIMER REGARDING SECURITY AND THIRD-PARTY SITES

WE DO NOT GUARANTEE THE SECURITY OF PERSONAL DATA AND/OR OTHER INFORMATION THAT YOU PROVIDE ON THIRD PARTY SITES. We do implement a variety of security measures to maintain the safety of your personal data that is in our possession or under our control. Your personal data is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the personal data confidential. When you place orders or access your personal data, we offer the use of a secure server. All personal data or sensitive information you supply is encrypted into our databases to be only accessed as stated above.

In an attempt to provide you with increased value, we may choose various third-party websites to link to, and frame within, the Site. We may also participate in co-branding and other relationships to offer e-commerce and other services and features to our visitors. These linked sites have separate and independent privacy policies as well as security arrangements. Even if the third party is affiliated with us, we have no control over these linked sites, each of which has separate privacy and data collection practices independent of us. Data collected by our co-brand partners or third-party web sites (even if offered on or through our Site) may not be received by us.

We therefore have no responsibility or liability for the content, security arrangements (or lack thereof) and activities of these linked sites. These linked sites are only for your convenience, and you therefore access them at your own risk. Nonetheless, we seek to protect the integrity of our Site and the links placed upon each of them and therefore welcome any feedback about these linked sites (including, without limitation, if a specific link does not work).

HOW CAN YOU OPT-OUT, REMOVE, REQUEST ACCESS TO OR MODIFY INFORMATION YOU HAVE PROVIDED TO US?

Opting Out and Withdrawing Consent

To modify your email subscriptions, please let us know by sending an email to our Personal Data Protection Officer at the address listed below. Please note that due to email production schedules, you may still receive emails that are already in production.

You may withdraw your consent for the collection, use and/or disclosure of your personal data in our possession or under our control by sending an email to our Personal Data Protection Officer at the email address listed below in Section 18.2.

Once we have your clear withdrawal instructions and verified your identity, we will process your request for withdrawal of consent, and will thereafter not collect, use and/or disclose your personal data in the manner stated in your request. If we are unable to verify your identity or understand your instructions, we will liaise with you to understand your request.

However, your withdrawal of consent could result in certain legal consequences arising from such withdrawal. In this regard, depending on the extent of your withdrawal of consent for us to process your personal data, it may mean that we will not be able to continue providing the Services to you, we may need to terminate your existing relationship and/or the contract you have with us, etc., as the case may be, which we will inform you of.

Requesting Access and/or Correction of Personal Data

If you have an account with us, you may personally access and/or correct your personal data currently in our possession or control through the Account Settings page on the Site. If you do not have an account with us, you may request to access and/or correct your personal data currently in our possession or control by submitting a written request to us. We will need enough information from you in order to ascertain your identity as well as the nature of your request so as to be able to deal with your request. Hence, please submit

your written request by sending an email to our Personal Data Protection Officer at the email address listed below in Section 18.2.

For a request to access personal data, once we have sufficient information from you to deal with the request, we will seek to provide you with the relevant personal data within 30 days. Where we are unable to respond to you within the said 30 days, we will notify you of the soonest possible time within which we can provide you with the information requested. Note that Privacy Laws may exempt certain types of personal data from being subject to your access request.

For a request to correct personal data, once we have sufficient information from you to deal with the request, we will:

(a) correct your personal data within 30 days (or, if you are resident in Malaysia, 21 days). Where we are unable to do so within the said period, we will notify you of the soonest practicable time within which we can make the correction. Note that Privacy Laws may exempt certain types of personal data from being subject to your correction request as well as provides for situation(s) when correction need not be made by us despite your request; and;

(b) we will send the corrected personal data to every other organization to which the personal data was disclosed by us within a year before the date the correction was made, unless that other organization does not need the corrected personal data for any legal or business purpose.

Notwithstanding sub-paragraph (b) immediately above, we may, if you so request, send the corrected personal data only to specific organizations to which the personal data was disclosed by us within a year before the date the correction was made.

We will/may also be charging you a reasonable fee for the handling and processing of your requests to access your personal data. If we so choose to charge, we will provide you with a written estimate of the fee we will be charging. Please note that we are not required to respond to or deal with your access request unless you have agreed to pay the fee.

We reserve the right to refuse to correct your personal data in accordance with the provisions as set out in Privacy Laws, where they require and/or entitle an organization to refuse to correct personal data in stated circumstances.

QUESTIONS, CONCERNS OR COMPLAINTS? CONTACT US

If you have any questions or concerns about our privacy practices or your dealings with the Services, please do not hesitate to contact: mywauapps@gmail.com.

If you have any complaint or grievance regarding how we are handling your personal data or about how we are complying with Privacy Laws, we welcome you to contact us with your complaint or grievance.

Please contact us through email with your complaint or grievance:

E-mail: mywauapps@gmail.com and Attention it to the "Personal Data Protection Officer".

Please send all legal notices to mywauapps@gmail.com and Attention it to the “General Counsel”.

Where it is an email or a letter through which you are submitting a complaint, your indication at the subject header that it is a Privacy Law complaint would assist us in attending to your complaint speedily by passing it on to the relevant staff in our organization to handle. For example, you could insert the subject header as “Privacy Complaint”.

We will certainly strive to deal with any complaint or grievance that you may have fairly and as soon as possible.

